



YAVAPAI JUSTICE & MENTAL HEALTH COALITION

Building a healthy and safe community through partnerships and collaboration.

www.justicementalhealth.org

Meeting Minutes

October 13, 2022, 1 pm-2:30 pm

In Person: Yavapai County Education Service Agency
2970 Centerpointe E. Drive, Prescott
Griffin Taylor Training Room
and
Microsoft Teams Meeting

Ms. Thayer opened the meeting at 1:00 pm and welcomed all attendees. If anyone was missed on the attendees, please email Ms. Thayer. (For list of attendees see last page.)

Introductions:

Ms. Thayer: Welcomed everyone – both in person and on Teams.

Review and Approve Meeting Minutes: July 14th, 2022, minutes were not reviewed or approved during this meeting. Email either Ms. Thayer or Antoinette for any corrections.

Welcome:

Sheriff Rhodes: Welcome. Thank you for attending. The Mental Health Coalition really has good attendance. There are exciting things going on and the work of the Coalition is being noted all over the state. Will be attending a Homeless Coalition in Phoenix and it is all questions about what the Yavapai County Mental Health Coalition is doing, and what's happening about funding. The city and political candidates are focusing on policies regarding diversion and deflection, which is recognizing addiction and behavioral health issues at the earliest possibility.

We have developed a Scope of Work with a consulting agency – Sandra Steinberger and Paige Rogers. They have experience working on the Statewide Crisis Response and RFPs for the health plans for the AHCCCS bids. They have agreed to help us analyze what we have done, where we are going, help with developing public policy, and a defined legislative agenda. We have received about millions of dollars for counties statewide and passed various legislation. We don't have anything written that is comprehensive from a statewide public policy perspective. The Coalition is getting more and more questions about replicating our model. We need something that is comprehensive for others to rely on, not just in Yavapai county but in the other counties. The contract for the consulting agency is on the agenda for 10/19/2022 for the Board of Supervisors.

Ms. Thayer has been employed as the Director of the Mental Health Coalition, which is now only part of her job. Ms. Thayer is now the Director of Behavioral Health at the Sheriff's Office. She has full control over the Inmate Programs and working with all of you to get the new Criminal Justice Center up and going. Ms. Thayer has a higher level of responsibility within the Sheriff's Office.

Brent Kimbriel has been the Jail Commander since February 2022 and is beneficial to the Coalition. It is important we have someone at the jail who has the authority to move mountains and Commander Kimbriel does that. We are grateful to have him.

As you are aware, we are building a Reentry Center in Prescott as part of the Connections Center. The center will be in part an inpatient psychiatric facility where Title 36 evaluations will be conducted, and part will be a Reentry space for people leaving the jail. Mohave and Pinal County are under construction for a Reentry Center and Coconino has just opened theirs. Maricopa County is in discussions in how to create one for their needs. Ms. Thayer received \$1 million from the Attorney General's Office to remodel the old Unit 1 portion of the Camp Verde jail to allow for a Reentry Center similar to the model in Prescott.

Sequential Intercept Model:

Ms. Thayer: Yavapai's Sequential Intercept Model for both adults and children was mapped out about four (4) years ago when we formalized the Coalition. This is how we established our goals and some objectives. The Sequential Intercept Model was updated formally about a year and a half ago. There are the gaps and challenges that we have addressed and can now be moved it to the list strengths. We have put processes together and through partnerships filled gaps. Please help us contribute to creating an SIM that demonstrates the successes and acknowledges new places we need to focus on. It is noticeable that many of the challenges left are larger systemic needs such as housing. Please email Ms. Thayer with your ideas.

Ms. Thayer to put out a year-end report based on the goals accomplished through the work groups, and accomplishments of the objectives.

Coalition Updates:

- **988 and Crisis call center: *Eric Lee, Solari/ Cassie Villegas***

The state-wide contract changed for our public behavioral health system took effect October 1st Care First is now the Regional Behavioral Health Authority (RBHA). The State decided they wanted one crisis line statewide. Nationally, 988 has been created for an easy way for community members to contact crisis without utilizing 911.

988 is both a national and local call center. The 988 line is not a newer line and there has been a lot of oversight in putting this together. There are many states who have implemented centers and phone number centers individuals can reach by calling the 988 number. Our local 1-877-756-4090 will direct you directly to Solara.

Differences between the responses:

- 988:
 - SAMHSA oversees the 988/suicide crisis lifeline.
 - If you were to call, text, or chat to the 988, you would be routed through the National Suicide Prevention Lifeline Center based on your area code.
 - National Crisis Line has an IVR System answering routed by area code; you will hear a recording, press 1 for Veterans Crisis Line; press 2 for Spanish.
 - If you have a disability, translation services at any time.
 - If you have an Arizona area code, you will be routed to Solari (our local/state crisis line).

- If you do not have an Arizona Area Code, you will reach the local center based on your area code. At that time, you can ask to be transferred to Arizona's local center.
- Local 1-877-756-4090:
 - RBHA lines, AHCCCS oversees those lines. The RBHA oversees the Crisis Contracts, including the Crisis Phone System, which is through Solari only.
 - Solari answers calls in partnership and collaboration with La Frontera
 - Solari will dispatch mobile crisis teams as needed.
 - The phone system allows for translation services of any kind as well as TTY speech to speech, speech to text.

Because Solari is the 988 and statewide provider in Arizona, can expect a consistent response, regardless of what number is called.

- **Countywide Mobile Crisis update: *Monica Lincoln, Spectrum***

With the October 1, 2022 changes, Spectrum is now receiving all the crisis dispatch from Solari for all of Yavapai. Spectrum continues to have the ability to receive calls directly from Law Enforcement. Spectrum then provides the information to Solari for data and follow up.

Spectrum is learning the new process for the 911 Deflection with Prescott PD, with a projected to go live date of November 1st, 2022.

Quarterly meetings continue to occur for community stakeholders and facilitated by Solari and Spectrum. These are regular on-going meetings about the number of calls receiving, how long it takes to get to the areas, and any areas to address. Data from month to month, and year to year comparisons to be evaluated.

- **Polara T36/COE contract and Coalition workgroup update: *Tamara Player, Polara Health***

Title 36 referrals are averaging about three (3) to four (4) each day. Polara is trying to meet the needs of the community. The challenge is the capacity to accept the referrals. Polara has been partnering with the hospital and trying to meet the needs of the community. Polara is the behavioral health experts, and people should be able to come directly to us and not the hospital emergency room – the long-term goal is to remove the hospital when capacity allows.

Things are going well for the 95 to 97% of the situations, demonstrating that the system works well. For the 3 to 5% in which this system does not work well, Polara is engaging with our community partners for other solutions, and appointing individuals to promote change in the public policy.

If you know anyone who is looking for a job, Polara will be hiring 40 people for the Connection Center. Polara has access to contracted staff, but we really want a solid team going into the connection center. Positions available include: 14 RNs; 20 BHTs; Crisis navigators.

We are excited about the new facility. While its primary purpose is to provide care to T36, we will also be able to take walk-ins or in crisis. Our job will be to get people to where they need to be. This will only work if we are all part of it.

Coalition Website: Ms. Jeanne Wellins who is such an amazing advocate, has taken the lead to develop materials to put on the website on how to navigate the system. Meeting on Monday with the workgroup and we can add it to the Coalition website.

- **Introducing StoneRidge Center Detox services: *Nicole Reesman, Stone Ridge Centers for Brain, and Addiction Treatment***

Formally known as Pronghorn, StoneRidge name was used when offering the Intensive Outpatient (IOP) treatment. StoneRidge still has the 12-bed facility and has transitioned to offering detox services on a voluntary basis (male and female). Upon completion of detox, patients can go back to the treatment center to continue engagement in treatment. StoneRidge continues to offer light psychiatric skills for depression and if patients need a little stabilization.

StoneRidge does not take the T36 individuals and are referred to CSU. We are open 24/7 and complete a screening for patients to get admitted. We accept AHCCCs and commercial insurance. We do not accept Medicare or VA. Contact information nicole@pronghornpsycho.com; 928.582.0122 cell.

- **County Health Improvement Plan (CHIP) update: *Carol Lewis & Lorena Padilla, CHS***

Every five (5) years, the County Health Services Agency completes a County Health Assessment and develops a County Health improvement plan. The Yavapai Justice and Mental Health Coalition has collaborated with the County Health Improvement Plan. The County Health Assessment was a means to identify gaps to address and who is already addressing the gaps.

Carol Lewis: Five years ago, we were the first County Health in the state to become an accredited Health Department and we were the first ones to spearhead for other counties. This is part of our public health accreditation is completing this.

Pinnacle Prevention completed the process for the County Health Department through focus groups and interviews with key leaders in our community. The Purpose:

- Officers a comprehensive picture of a community's current health status, factors contributing to health risks or poor health outcomes, and assets and resources available to improve health.
- Used to identify opportunities to improve a community's health and to better meet the community's needs to plan and prioritize the use of resources for public health programs and services.

Please refer to the attached power point "Yavapai County Community Health Services – 2022 Community Health Assessment (CHA) Results" for additional information.

The County Health Department has two groups that meet in the Verde Valley and the Quad City. If you are interested in participating, contact Carol Lewis. A copy of this presentation will be sent out by the Coalition.

- **Best for Teens, save the date October 18th: *Beya Thayer***

Our workgroup of "Increasing behavioral health access to children, youth, and families in the schools and the juvenile justice system" has come up with this great project, called Best for Teens. Best for Teens is being modeled from Best for Babies with the idea of utilizing the expertise from youth and teens in Yavapai County. The goal is to identify the strengths within the community to support our youth, any gaps, and how to fill those gaps. Teens, agencies serving teens, and interested community

members are welcome. The next Best for Teens meeting is scheduled for October 18, and then January 17th, 2023. Please let Ms. Thayer know if you would like to attend a future meeting. The meetings are hybrid.

There are two projects the teens are working on. One is a community event (for each side of the county) and the other is to create a resource list specific to the needs of this population.

Verde event: Create a float for the December 3rd holiday parade in Cottonwood. Float theme: Diversify Gingerbread house. Float building: November 5th and November 12th 10:am at the Verde Tech High School. Contact Audrey Dorfman Audrey.Dorfman@yavapaiaz.gov to get involved with this event.

Prescott event: Planning for a Saturday in February 2023. The event will be free for all. Location has not been determined. Contact Joy Goff joy@thelaunchpadteencenter.org to get involved with this event.

- **Piloting Children of Incarcerated Parents Care Coordination: *Beya Thayer***

Inmate Service Programs is implementing a pilot project to support incarcerated parents in connecting their children with the behavioral health services, be involved with child family teams, or reenroll in services. Inmates have access to tablets which will contain an advertisement about getting your child connected to services. If the parent is interested, a referral form is filled out. Our behavioral health providers are assisting with the next steps to help the parents identify what they need.

- **Yavapai Communities for Young Children: *Lisa Blyth, First Things First***

First Things First's goal is to address and support early development from birth to 5 years. There is a regional partnership council that makes decisions about what should be funded and what types of initiatives to undertake to support families with children. One of the movements of the council is to move from what is referred to as Transitional Change to focus more on Transformational Change. Transformational Change refers to fixing the pieces that were broken in the system and no longer needing the programmatic interventions.

First Things First established a Collective Impact Steering Committee with the intent of supporting systematic efforts for improvement on how providers collaborate to address the health and wellness needs of children and their families.

The Collective Impact Steering Committee is at the beginning phases, as we work to shift the system. We are focusing on four areas: Health Resources and Support, Mental Health, Substance Use, and Primary Care. The Coalition is part of this Steering Committee and will share information as this project moves forward.

- **Suicide Prevention Coalition of Yavapai County: *Kelly Lee, Community Counts***

The Suicide Prevention Coalition meets quarterly. The next quarterly meeting is scheduled for November 21st at 3:00 pm. Location TBD - Hybrid. Guest Speaker: Mr. Josh Stegemeyer, Arizona Department of Health Services Suicide Prevention Program Manager. Mr. Stegemeyer will be giving an update from the state. Our subgroups will be presenting on different areas of interest.

SPCYP is promoting the movie: My Ascension: A Documentary Film and Movement to Spread Hope and Fight Suicide. We can show the movie at your place of employment to groups of 10 or more. In May 2022, the movie was shown at the Yavapai College to about 150 individuals. There were two additional

showings last week in Prescott and Prescott Valley. Camp Verde High School will be our first school for grades 10th, 11th, and 12th, to show the movie.

Please contact Kelly Lee kelly@communitycountsaz.org if you would like to show this movie at your organization or local church group or youth group. Polara has been great on providing on site counselors before, during, and after the showing. A flyer will be included with this set of minutes.

SPCYC is hosting the Out of the Darkness Walk: October 22nd, 2022, at Granite Creek Park. Registration opens at 9:00 am. Walk starts at 10:00 am. There will be some presentations from the different survivors of suicide. A flyer will be included with this set of minutes.

New materials promoting the 988 and local Suicide Prevention numbers. The new materials will be available at the events.

- **Upcoming CIT Training Oct 31 – Nov 4, Prescott. RSVP to Antoinette.Sablan@yavapaiaz.gov**
- **Northern AZ First Responder Wellness Conference Oct 25th Yavapai College, for more Information contact Jerald.monahan@yc.edu See attached flyer**

PLEASE VISIT THE COALITION'S CALENDAR FOR UPCOMING EVENTS AND CONTACT MS. THAYER TO HAVE YOUR EVENTS INCLUDED. <https://justicementalhealth.com/calendar/>

Save the dates for upcoming 2022 Coalition Meetings: January 12th, 2023, from 1 to 3 pm

Please contact Ms. Thayer at beya.thayer@yavapaiaz.gov to receive calendar invites for workgroup dates.

Thank You for attending and contributing!

Attendees: (If you are not shown in the list of attendees, please email Ms. Thayer)

Organization	Name
<i>AZ Dept of Corrections</i>	<i>Kerry Hyatt</i>
<i>Blue Cross Blue Shield Health Choice</i>	<i>Sharie Brock</i>
	<i>Cynthia Ross</i>
<i>Care 1st/AHCCCS</i>	<i>Virginia Cons</i>
	<i>Mario J. Morales</i>
<i>Child & Family Support Services</i>	<i>Mary Robbins</i>
	<i>Dylan Baynes</i>
<i>Community Member</i>	<i>Aurora Zepeda</i>
	<i>Wayne Sisson</i>
<i>Community and Advisory Council Member</i>	<i>Jeanne Wellins</i>
<i>Hope Incorporated</i>	<i>Daniel Haley</i>
	<i>Becca King</i>
	<i>Richard Sandavol</i>
<i>First Things First</i>	<i>Lysa Blyth</i>
<i>Mohave County</i>	<i>Don Bischoff</i>
<i>NAMI Yavapai</i>	<i>Kathy Bashor</i>
<i>Polara Health</i>	<i>Tamara Player</i>
	<i>Erin Kantor</i>
	<i>Emmy Hays</i>
	<i>David Dohm</i>
<i>Prescott Valley Police Department</i>	<i>Dan Hays, Lieutenant</i>
<i>Return to Honor</i>	<i>Don Kirchner</i>
	<i>Gwendolyn Swan</i>
<i>Solari</i>	<i>Cassie Villegas</i>
	<i>Eric Lee</i>
<i>Spectrum Healthcare</i>	<i>April Rhodes</i>
	<i>Monica Lincoln</i>
	<i>Kelly Legler</i>
<i>Steps to Recovery</i>	<i>Damien Browning</i>
<i>StoneRidge Centers</i>	<i>Nicole Reesman</i>
<i>Suicide Prevention Coalition Yavapai County</i>	<i>Kelly Lee</i>
<i>Veteran's Administration</i>	<i>Christopher Liberatore-Lopez</i>
	<i>Nancy Devine</i>
<i>Wellness Center</i>	<i>Teri Konnect</i>
<i>Yavapai Advocacy Programs, Inc.</i>	<i>Patty Delp</i>
	<i>Eric Schulze</i>
<i>Yavapai College</i>	<i>James Tobin</i>
	<i>Danielle Hultquist</i>
<i>Yavapai Community Health Services</i>	<i>Lorena Padilla</i>
	<i>Carol Lewis</i>
	<i>Gema Lopez</i>

*Yavapai County Administration
Yavapai County Adult Probation*

*Yavapai County Public Fiduciary
Yavapai County Sheriff's Office*

*Yavapai Regional Medical Center
Yavapai Superior Court*

*Ashely James
Martin Brennan
Cameron Doty
Kathy Ryder
Kathryn Blair
David Rhodes, Sheriff
Audrey Dorfman, VIP
Beya Thayer, Executive Director
Brent Kimbriel, Commander
Jeff Newnum, Chief Deputy
David Rhodes, Sheriff
Richard Martin, Captain
Christy Awtrey-Tieman
Carol Freeman
Kam Manswell*